UGANDA NATIONAL BUREAU OF STANDARDS

STATISTICAL ABSTRACT

FY 2021/2022

SEPTEMBER 2022

FOREWORD

This is the fifth edition of the UNBS statistical abstract produced by the Corporate Planning

Division annually.

This statistical abstract covers information on developments in the standardization activities

carried out by the Bureau. The abstract provides statistics gathered from administrative data

collected within the Bureau during the course of normal operations .

While a considerable part of these statistics is also available in other publications, those that are

included in this abstract provide greater detail and coverage. The UNBS statistical abstract,

therefore, is one of UNBS' efforts aimed at enhancing data dissemination to the public.

The Bureau would like to appreciate the continued cooperation of all Departments and Divisions

in providing the requisite data to produce this publication. The Bureau welcomes constructive

comments from stakeholders that aim at enhancing the quality of its future publications.

Copies of this publication are available at the Bureau's Head Office located at Standards House,

Plot 2-12, By-pass Link, Bweyogerere Buto, Kampala, and the official UNBS website:

www.unbs.go.ug

It is my sincere hope that the statistical information in this publication will be useful to the readers

and will guide in decision making.

David Livingstone Ebiru

EXECUTIVE DIRECTOR

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LIST OF ACRONYMS

ARSO African Organization for Standardization

COC Certificate of Conformity

COMESA Common Market for Eastern and Southern Africa

CRW Certificate of Roadworthiness

EAC East African Community

EAS East African Standard

F&A Finance and Administration

GOU Government of Uganda

HRD Human resource department

HRIMS Human resource information management system

ICT Information Communication Technology

IEC International Electro-technical Commission

ISO International Organization for Standardization

LIMS Laboratory Information Management System

NCR Non-Conformity Report

NML National metrology Laboratory

NSI National Standard Indicator

NTR Non Tax Revenue

PT Proficiency testing

PVoC Pre-Export Verification of Conformity

SIMS Standards Information Management System

SME's Small and Medium-sized Enterprises

TC Technical Committee

UNBS Uganda National Bureau of Standards

US Uganda Standard

GLOSSARY

Accreditation This is the process in which certification of competency, authority, or

credibility is presented

demonstrate that a specific product meets a defined set of requirements such as safety, fitness for use and/or interchangeability characteristics

for that product, usually specified in a standard

CODEX Alimentarius This is a collection of internationally recognized standards, codes of

practice, guidelines, and other recommendations relating to foods,

food production, and food safety.

Consignment This refers to a batch of goods destined for or delivered to someone to

be sold

Corrective Actions These are improvements to an organization's processes taken to

eliminate causes of non-conformities or other undesirable situations.

Imports These refer to goods brought into a jurisdiction, especially across a

national border, from an external source

Inspection Critical appraisal involving examination, measurement, testing,

gauging, and comparison of materials or items. An inspection determines if the material or item is in proper quantity and condition,

and if it conforms to the applicable or specified requirements.

Legal metrology Application of legal requirements to measurements and measuring

instruments.

Product Permits A certificate or mark (or both) issued by a third party to demonstrate

that a specific product meets a defined set of requirements such as safety, fitness for use and/or interchangeability characteristics for that

product, usually specified in a standard

Standard A document, established by a consensus of subject matter experts and

approved by a recognized body that provides guidance on the design, use or performance of materials, products, processes, services, systems

or persons

EXECUTIVE SUMMARY

This edition of the publication provides data on UNBS operations and areas of intervention. The data provided is official statistics that is generated by functions within UNBS while executing their mandate. The data is mainly administrative and a number of extracts have been made from the information management systems used at UNBS.

The table below shows a summary of data about UNBS' key performance indicators from the FY 2017/18 to the FY 2021/22

Table 1: UNBS Key performance indicators

S/N	Key Performance Indicator	2017/18	2018/19	2019/20	2020/21	2021/22
1	Number of standards developed	254	414	505	457	428
2	Stock of standards	3,311	3,622	3,948	4,265	4,548
3	Number of samples tested	14,472	17,770	19,796	24,014	26,217
4	Number of equipment calibrated	2,233	3,538	3,354	4,233	6,629
5	Number of certification permits issued	849	1,378	2,729	3,424	4,225
6	Number of certification applications received	3,014	3,154	3,145	4,527	5,696
7	Percentage of certification permits issued	28.2%	43.7%	86.8%	75.6%	74.2%
8	Turnaround time to issue certification certificate (Days)	96	119	154	155	137
9	Number of Ugandan certified products accessing Regional	849	1,378	2,776	3,576	4,200
	International Markets.					
10	Number of permits issued to Micro & Small Enterprises	12	201	201	547	639
11	Number of private laboratories recognized	8	14	13	13	14
12	Number of market outlets inspected	2,278	6,646	7,345	10,614	11,982
13	Number of equipment verified	848,456	1,000,787	1,063,277	1,217,915	1,274,641
14	Number of profiled import consignments inspected	133,517	154,196	153,256	177,203	236,819
15	Number of staff	293	337	435	439	444
16	G.O.U (Released-Bn)	20.08	21.25	57.91	58.55	64.07
17	NTR (Collected-Bn)	18.38	26.59	38.169	38.55	60.77
18	Percentage of NTR Contribution to Total Budget	47.8%	55.6%	65.9%	65.8%	94.8%

1.0 STANDARDS DEVELOPMENT

One of the core functions of Uganda National Bureau of Standards is to develop and promote national standards. The major objectives of the function include;

- i. Develop and gazette standards in line with national needs and priorities and to maintain relevant data for standardization
- Improve the collaboration with and awareness among stakeholders to participate in standards development and enhance uptake and implementation of standards for the benefit of society
- iii. Provide an efficient information service on standardization and related matters By the end of FY 2021/22, 4,548 standards were in stock as indicated in the Table 2 below

Table 2: The current stock of Uganda standards indicating origin as of 30th June 2022

SUMMARY	Number
Total indigenous Uganda standards	764
Total adopted international standards	3,205
Total adopted regional standards	579
Overall Total of Uganda standards	4,548

In the FY 2021/22, 428 standards were developed. This was a 6% decline from the number of standards developed in the previous FY 2020/2021 (457). During the same period, 44 Final Draft Uganda Standards (FDUs) were developed but could not be approved due to absence of National Standards Council.

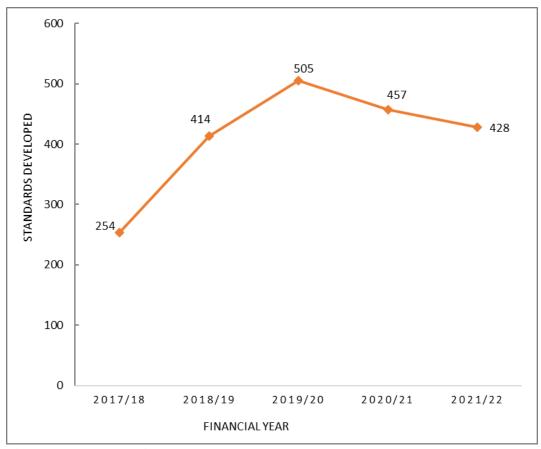


Figure 1: Number of standards Developed

The table below illustrates a breakdown of standards developed in the four categories of Engineering, food and agriculture, chemical and consumer products, management and financial services from the FY 2014/15 to FY 2020/21. The details of the categories of standards developed is attached in Annex I.

Table 3: Standards developed per category

Standards Development Categories	2017/18	2018/19	2019/20	2020/21	2021/22
Engineering	52	62	125	101	73
Food and Agriculture	43	96	110	65	66
Chemicals and consumer products	111	212	148	224	178
Management systems and services	48	34	122	67	111

2.0 MEASUREMENTS

2.1 Legal Metrology

UNBS implements the Weights and Measures Law (Cap 103) of the Laws of Uganda. The main objective is to ensure that the equipment used for trade is verified for correct measurements and accuracy at regular intervals as required by the Law and therefore protects society from the consequences of wrong measurements. The figure below indicates the number of equipment verified from the FY 2017/18 to the FY 2021/22. The number of equipment have been on an increasing trend to date.

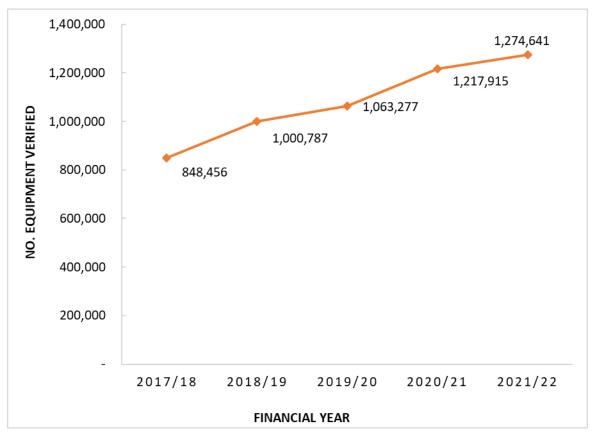


Figure 2: Number of Equipment verified

2.2 National Metrology Laboratory

The UNBS NML handles both scientific and industrial measurements. The role of the laboratory is to maintain the primary measurement standards and ensure that all measurements performed in

the country in all spheres and fields of life are comparable, linked and traceable to the International System of units (SI).

This in turn helps to support fair trade, interoperability, technological development and transfer. Accurate measurements in the process controls factors like temperature, dimensions and mass have greatly contributed to the quality of Ugandan products and their acceptability in the region and internationally.

The figure below illustrates the number of equipment calibrated since the FY 2017/18.

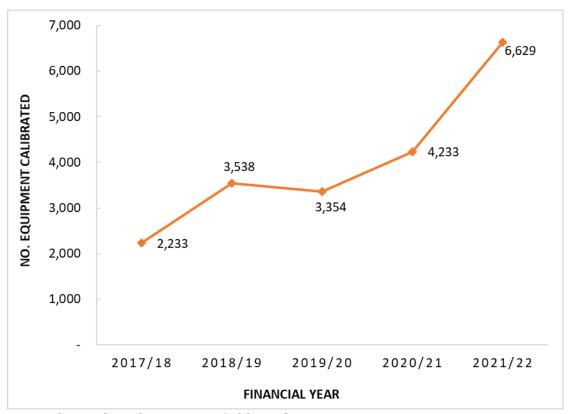


Figure 3: Number of Equipment Calibrated

3.0 CONFORMITY ASSESSMENT

3.1 Imports inspection

UNBS undertakes inspection of imported consignments to prevent Uganda from being a dumping ground for substandard imports, protect consumers/the public, and the environment from harmful/substandard products, promote fair trade and ensure value for money. The Figure below illustrates the trend in the number of consignments inspected from the FY 2017/18 to FY2021/22.

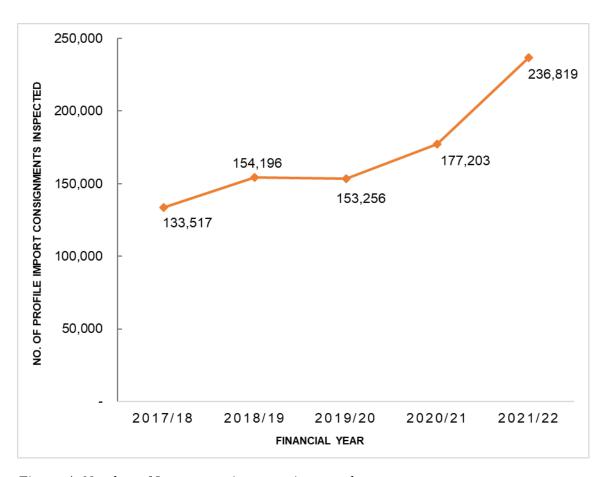


Figure 4: Number of Import consignments inspected

3.1.2 Inspection by Categories –General Goods

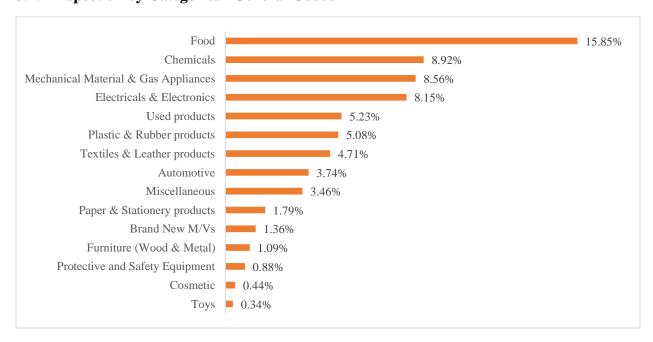


Figure 5: Inspection by Categories –General Goods

3.1.3 Inspections by category

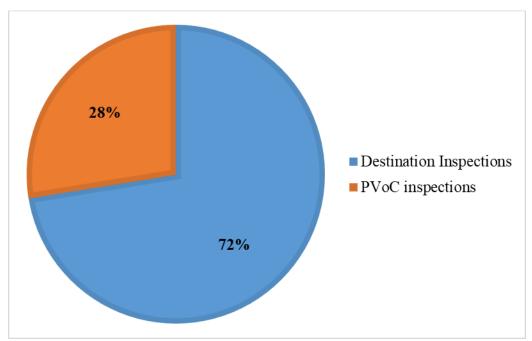


Figure 6: Inspections by category

3.2 Laboratory Testing

The number of samples tested has been on an increasing trend from FY 2017/18 to FY 2021/22 as illustrated in the Figure below. The increase in testing is attributed to the an increase in demand for testing services in the country and most importantly the implementation of the Distinctive Mark regulations that made certification of products covered by compulsory standards mandatory.

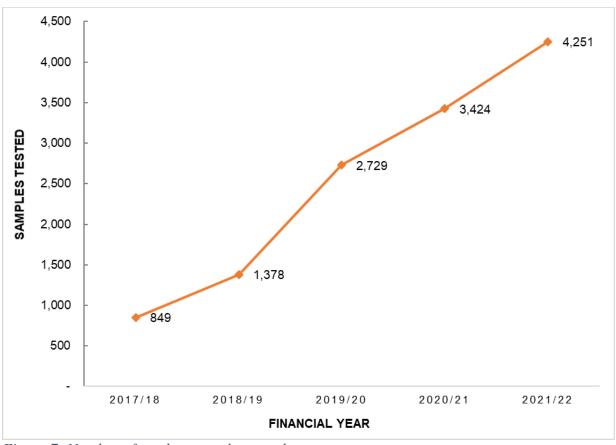


Figure 7: Number of product samples tested

3.2.1 Summary of testing results from LIMS for FY 2021/22

3.2.1.1 Testing results by source of samples

The overall failure rate of samples tested in the laboratories was 22.4%. The failure rates of the samples submitted by certification, imports inspection, market surveillance and private sampling were 20.1%, 21.2%, 37.9% and 23.0% respectively.

Table 4: Testing results by source of samples

	Resu		
Source of sample	Pass	Fail	Total
Certification	12907 (79.9%)	3251 (20.1%)	16158
Import Inspection	3930 (78.8%)	1056 (21.2%)	4986
Market Surveillance	1369 (62.1%)	834 (37.9%)	2203
Private Sample	9307 (77.0%)	2781 (23.0%)	12088
Overall	27513 (77.6%)	7922 (22.4%)	35435

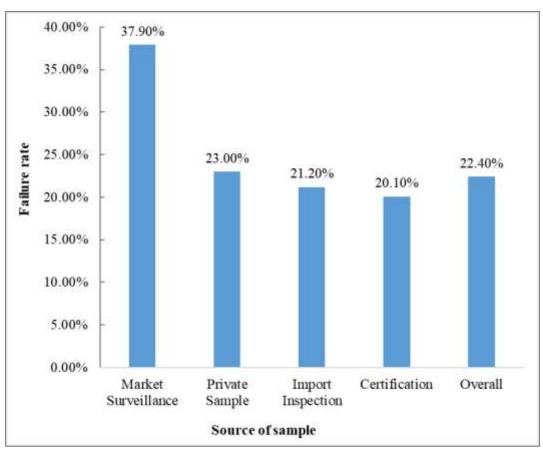


Figure 8: Testing results by source of samples

3.2.1.2 Testing results by laboratory

The failure rates of the samples tested from chemistry lab, electrical lab, materials lab and Microbiology lab were 25.2%, 39%, 18.1% and 18.4% respectively

Table 5: Testing results by laboratory

	Resu		
Laboratory	Pass	Fail	Total
Chemistry Lab	13826 (74.8%)	4654 (25.2%)	18480
Electrical Lab	469 (61.0%)	300 (39.0%)	769
Materials Lab	4110 (81.9%)	911 (18.1%)	5021
Micro Biology Lab	9108 (81.6%)	2057 (18.4%)	11165
Overall	27513 (77.6%)	7922 (22.4%)	35435

3.3 Certification

UNBS is the custodian of the principal seal of quality in Uganda, the Q-Mark (Distinctive Mark). The Q-Mark provides consumers with assurance that products meet standard requirements, and

are safe and fit for purpose. The Q-Mark is awarded for products that have been tested against specific requirements in UNBS or UNBS-recognized laboratories, whose production has been audited and found compliant to requirements of quality control and quality assurance.

The number of certification permits issued have been on an increasing trend. This was as a result of the introduction of distinctive mark regulation that made certification of products mandatory for products covered with compulsory standards. The trend is indicated in the graph below.

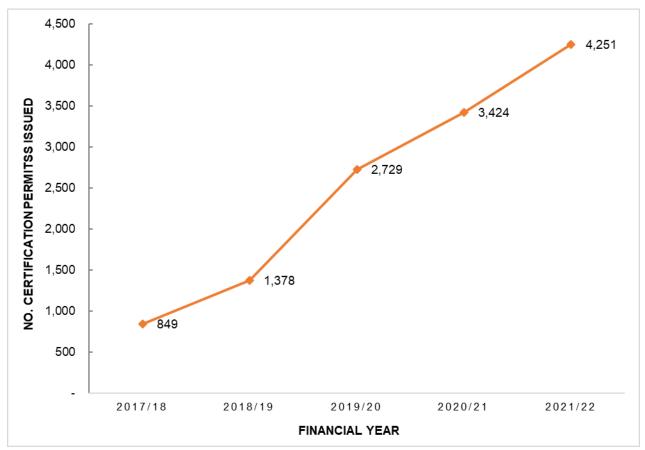


Figure 9: Number of certification permits issued

3.3.1 Certification Activities

The range of certification activities conducted by the Bureau from FY 2017/18 to FY 2021/22 are presented in Table 4 below

Table 4: Certification Activities

Indicator description	2017/18	2018/19	2019/20	2020/21	2021/22
No. of product permits issued	849	1,378	2,729	3,424	4225
No. of system permits issued	23	28	24	14	26
No. of Audits	668	1,418	3,109	5701	6793
No. of SME's inspected/supported	256	1,466	1,372	826	358
No. of SME's products certified	12	201	201	547	639
No. of companies provided with Technical assistance	33	33	76	43	372
(trainings undertaken)					
No. of SME's registered		1,466	2,634	3,161	447

3.3.2 Comparison of application received and permits issued

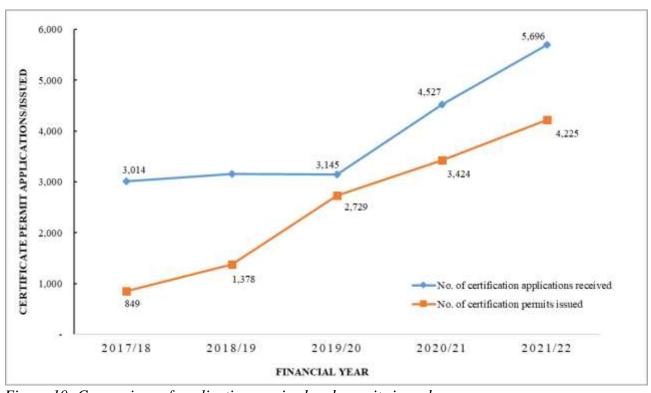


Figure 10: Comparison of application received and permits issued

3.3.3 Percentage of total certification application issued with permit

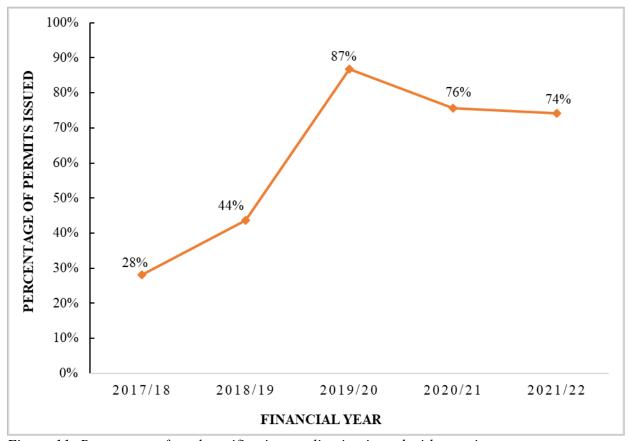


Figure 11: Percentage of total certification application issued with permit

3.4 Surveillance

UNBS undertakes market surveillance activities to remove substandard goods from the market both to ensure consumer safety and to create a level playing field for the local and imported goods. These activities are important in ensuring socio-economic transformation of our people and the development of our local manufacturing industry in the long term.

UNBS carries out regular market inspections to ensure that traders are selling quality products in right quantities. Any substandard goods found on the market are seized by UNBS Market Surveillance inspectors. During the FY 2021/22, the Bureau conducted 10,614 inspections of industries, supermarkets, warehouses, wholesale shops and retail outlets all over the country and made 1,087 seizures of products that were not meeting the minimum safety and quality standards. The performance of the function has been increasing tremendously as illustrated by the line graph below from the FY 2017/18 to the FY 2021/22. The increase in number of inspections conducted

is attributed to a scale up of market surveillance activities to rid the substandard goods in the market.

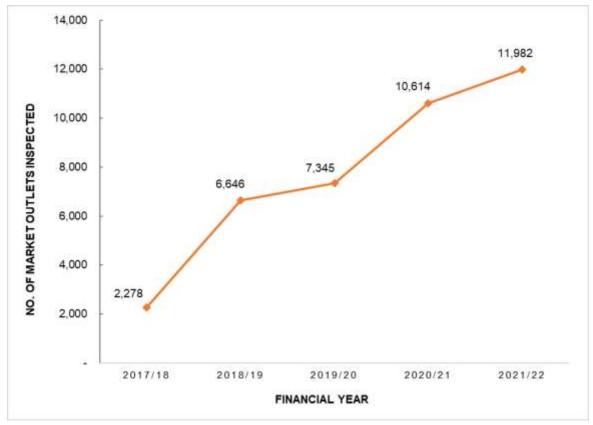


Figure 12: Number of Market outlets inspected

3.4.1 Categories of businesses inspected FY 2021/22

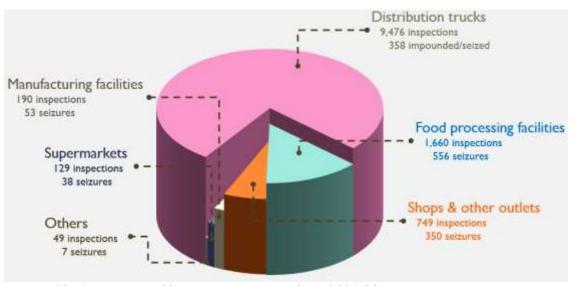


Figure 13: Categories of businesses inspected FY 2021/22

3.4.2 Summary of inspections conducted per region

The districts were operationally divided into four regions primarily manned by four different teams under the different regional offices i.e. Central comprised of 30 districts under the Head Quarters; Western comprised of 33 districts under Mbarara office; Eastern comprised of 39 districts under Mbale Office, and Northern comprised of 32 districts under Gulu Office. The figure below shows the number of inspections and seizures per region as well as the geographical bounds of the district.

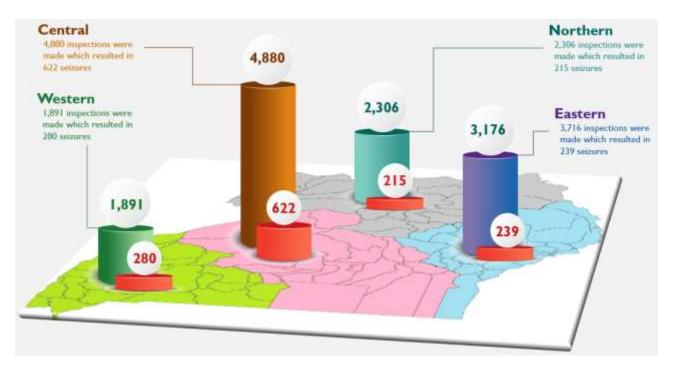


Figure 14: Inspections per region

4.0 MANAGEMENT AND FINANCIAL SERVICES

4.1 Finance

UNBS obtains funding for its activities through GOU releases. However, UNBS continues to collect NTR whose sources include verification fees, testing fees, calibration fees, certification fees, inspection fees and sale of standards.

The figure below shows the revenue UNBS has been receiving from the various revenue sources since the FY 2017/18. The revenue has been steadily growing mainly because of a significant growth in NTR collections over the years as shown in the figure below. However, in the FY

2019/2020, FY2020/21 and FY2021/22, Total GoU revenue is equal to Grand total of revenue because of consolidation of NTR into GoU. The share of NTR to total revenue was high at 94.8% in FY 2021/22.

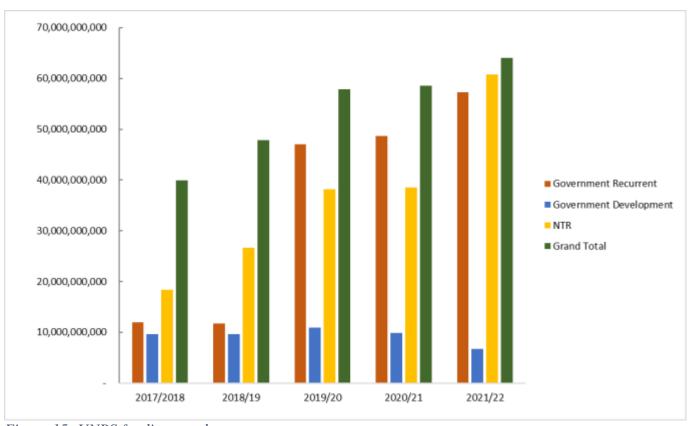


Figure 15: UNBS funding trend

4.2 Human resource

The Bureau's staff establishment has increased from 439 staff in the FY 2020/21 to 444 in the FY 2021/22, which represents 69.4% of the approved structure of 640 staff. Table 10 shows the distribution of the staff per department. The current Male/Female ratio is approximately 3:1 (326 Males and 113 Female) which is consistent with the ratio at the end of the last financial year.

Table 5: UNBS Staff distribution

S/N	Department/Division	No. of Staff				
		2017/18	2018/19	2019/20	2020/21	2021/22
1	Audit	3	5	8	7	7
2	Certification	20	23	39	38	39
3	Corporate planning	2	3	3	3	3
4	ED's Office	8	9	11	12	12
5	Finance & Administration	51	60	62	62	64
6	HRD	12	10	11	11	11
7	ICT	8	10	9	9	10
8	Imports Inspection	43	59	76	74	71
9	Legal	2	2	3	4	4
10	Legal Metrology	30	41	57	59	60
11	National Metrology	8	13	15	16	16
12	Public Relations	9	10	11	11	12
13	PDU	3	3	6	6	5
14	Standards	21	23	34	35	36
15	Surveillance	8	16	27	27	27
16	Testing	37	43	63	65	66
17	Graduate interns	28	7			0
18	Contract staff					1
	Total	293	337	435	439	444

4.2.1 Age distribution

By the end of FY 2021/22, the majority of staff (51.1%) were below the age of 35 years, indicating that the Bureau's workforce is still relatively young and requires a lot of mentorship, development and retention

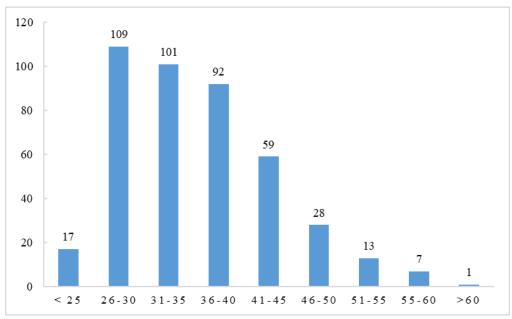


Figure 16: Age distribution of UNBS staff

4.3 Staff Distribution by Gender

The distribution of staff by gender is illustrated in Figure 15.

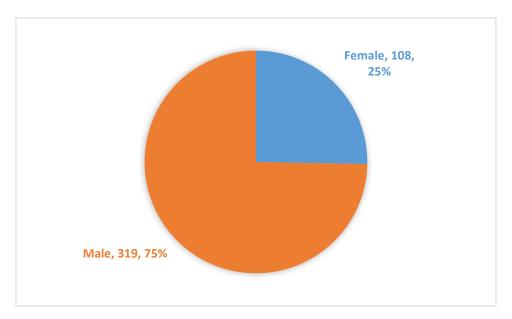


Figure 17: Staff distribution by gender

The current Male/Female (Gender) Ratio is approximately 3:1 (329 Males and 115 Female).

4.3 Information Technology

The ICT function at UNBS is responsible for giving support in ICT infrastructure to standardization activities. Over the years, ICT department has developed a number of ICT solutions that have enabled most UNBS services to be automated.

Actions	Indicators	2021/22 performance
Develop requirements and select a vendor for ERP implementation	Terms of reference for ERP	1
Conversion of E-Portal to a common programming platform with other in-house developed systems	Integrated E portal	1
License renewals		8
Formalization and Implementation of a new ICT governance structure	Approved ICT governance structure	1
Constitute the ICT steering committee	Approved steering committee	1
Establishment of a Project change and Project management office (PMO)	Approved ICT governance structure	1
ICT Security Enhancement Project (NAC, IDS, Vulnerability Assessment, Enterprise Backup)	Functional ICT security Enhancement project	2
Review and update the current Information Security policies	Up-to-date information security policy	1
Implementation of Identity and Access Control/Time Attendance Management System	IAC reports	1

4.4 Public relations and marketing

UNBS maintained a vibrant presence in the mainstream and digital media platforms with mainly positive coverage and reports of UNBS activities and standards work;

a) Mainstream Media:

In FY 2021-22, UNBS registered appearances and coverage in both local and regional newspapers (102 appearance) and in online publications (222 stories). There were 107 and 95 appearances on radios and TVs respectively reaching over 20 Million people.

Table 6 — Summary of UNBS visibility in the media-FY 2021/2022

No	Mainstream Media Channel	Media use /Frequency	Reach
1.	Newspapers	102 publications	Estimated 3M people
2.	online publications	222 publications	Estimated 1M people
3.	Radios	107appearances	Estimated over 10M people
4.	Televisions	95 appearances	Estimated about 5M people

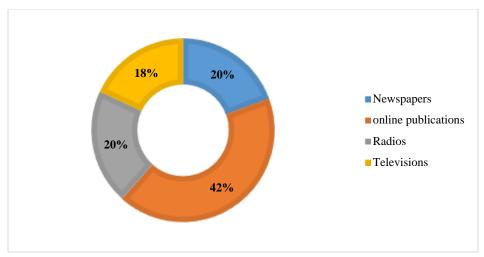


Figure 18: Frequency of Media usage in the FY 2021/22

b) Digital Media

The Bureau maintains a vibrant online presence on all major digital media platforms like Face book, Twitter, Website, blog, YouTube and LinkedIn where it interacts with its stakeholders on a daily basis.

The social media platforms are very imperative in the dissemination of information to stakeholders and resolution of stakeholder complaints. The website was the most frequently used channel in digital media followed by Twitter as shown in the figure below. The Bureau also uses the institutional website to disseminate information and it registered over 2 million visitors for the period under review. The UNBS Blog Spot where different Staff members contribute articles on the work of the bureau registered 4,563 visitors during the period under review.

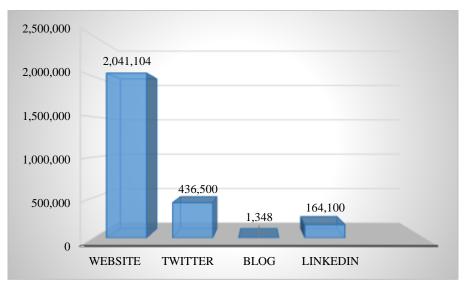


Figure 19: UNBS digital media reach in the FY 2021/22

4.4.1 Stakeholder engagements

a) Internal Stakeholder Engagement:

In order to promote the UNBS Corporate brand, cultivate internal synergies and improve on customer experience, the office conducted an internal stakeholder engagement campaign targeting all UNBS Staff via Zoom.

The first of its kind, the internal marketing campaign enriched staff Knowledge about the different processes, procedures and how they collectively contribute towards achieving the UNBS mandate. Over 300 members of staff actively participated in the campaign with all function areas /departments presenting and enlisting internal feedback aimed at service delivery improvement.

Internal stakeholder survey was conducted although with a limited participation with a 6.6% participation (68 participants out of 450 participants).

Monthly series featuring different staff members in the "Qualitea" segment on the UNBS blog to promote internal synergies was introduced.

b) External Stakeholder Engagements:

In the wake of the second wave of the COVID 19, the Office ensured regular engagement with UNBS key stakeholders conducted thirty-four (34) engagements and sensitisation meetings with over one million (1M) stakeholders and successfully on line via Zoom as well as physical meetings i.e. 13 virtual meetings and 21 physical meetings as summarised below;

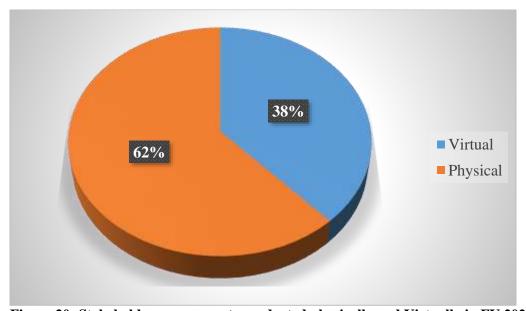


Figure 20: Stakeholder engagements conducted physically and Virtually in FY 2021-22

5.0 NATIONAL STANDARD INDICATOR FRAMEWORK (NSI)

UNBS being a government body is part of the national standard indicator framework. This is part of the national statistical system (NSS) that is used to track data on indicators from MDAs. It was implemented through the Plan for national statistical development (PNSD) that was aligned with the recently completed NDP II. The 3rd PNSD, has been developed aligned to NDP III. The major reason behind this was to harmonize government reporting and enhance accountability.

In collaboration with UBOS, and other oversight agencies like OPM, NPA and MoFPED that operate the national statistical system, Meta data was developed track the indicators UNBS produced during the implementation of NDP II in the tables below.

Currently, the UNBS strategic plan for statistics was developed to enable UNBS track her performance indicator under NDP III.

UNBS has 2 national standard indicators that include;

- 1. Level of prevalence of substandard imported and locally produced products on the Ugandan Market.
- 2. Number of Ugandan certified products accessing Regional International Markets.

Table 7: National standard Indicators

Indicator	2018/19	2018/19	2019/20	2020/21	2021/22
Level of prevalence of substandard	£10/	500/	500/	400/	51 0/
imported and locally produced products on the Ugandan Market.	51%	50%	50%	49%	51%
Number of Ugandan certified					
products accessing Regional	849	1,378	2,776	3,576	4,200
International Markets.					

Table 8: UNBS Output indicators

Indicator	Description								Baseline Available data					
	Definition & Standard Classificati on	Unit of Measure	Disaggre gation	Compilation practices	Data Source	Computatio n method	Accessibili ty and availability of Data	Periodicity of production	2016/ 2017	2017/ 2018	2018/ 2019	2019/ 2020	2020/2021	2021/22
Uganda National Bur	eau Of standar	rds (UNBS)			•	•		•	•		•			
Number of standards developed	This is the number of standards developed / harmonized / adopted	Number	National/ Regional/ internatio nal, Engineeri ng/ chemical and Consume r products/ Managem ent and Services/ Food and Agricultu re	Data obtained from Routine certification activities by UNBS & used to compile this indicator	Administ rative data from Certificat ion Departme nt	Count of certification permits issued	UNBS statistical abstract, UNBS annual report	Quarterly, Bi annually, Annually	357	254	414	505	457	428
Number of certification permits issued	This is the number of certification permits issued	Number	National, Regional ,Products /Services	Data generated from routine testing activities at UNBS and used to compile this indicator	Administ rative data from Testing Departme nt	Count of product samples tested	UNBS statistical abstract, UNBS annual report, UNBS laboratory Data analytical report	Quarterly, Annually	941	872	1,378	2,729	3,424	4,225
Number of product samples tested	This is the number of product samples tested in UNBS laboratories	Number	National, laborator y	Data generated from routine calibration activities at UNBS	Administ rative data from National Metrolog y Laborator y	Count of equipment calibrated	UNBS statistical abstract, UNBS annual report	Quarterly, Bi annually, Annually	12439	14472	17,770	19,796	24,014	26,217

Number of equipment calibrated	This is the number of industrial equipment calibrated	Number	National	Data generated from routine Import inspection activities at UNBS and used to compile this indicator	Administ rative data Imports inspectio n Departme nt	Count of consignme nt inspected	UNBS statistical abstract, UNBS annual report	Quarterly, Bi annually, Annually	2677	2233	3538	3,354	4,233	6,629
Number of consignments inspected	This is the number of import consignmen t inspected	Number	National	Data generated from routine activities at UNBS and used to compile this indicator	Administ rative data	Count of equipment verified	UNBS statistical abstract, UNBS annual report	Monthly, Quarterly, Bi annually, Annually	118467	133517	154,196	153,25	177,203	236,819
Number of equipment verified	This is the number of equipment verified	Number	National Regional	Data generated from routine market surveillance activities at UNBS and used to compile this indicator	Administ rative data from Market Surveilla nce Departme nt	Count of market outlets inspected	UNBS statistical abstract, UNBS annual report	Quarterly, Bi annually, Annually	757551	848456	1000787	106327	1,217,915	1,274,641
Number of market outlet inspections conducted	This is the number of market outlets inspected	Number	National Regional	Data generated from routine market surveillance activities at UNBS and used to compile this indicator	Administ rative data from Market Surveilla nce Departme nt	Count of market outlets inspected	UNBS statistical abstract, UNBS annual report	Quarterly, Bi annually, Annually	1128	2278	6646	7345	10,614	11,982