

PUBLIC NOTICE

NOTICE TO ALL IMPORTERS

Friday, 01st August, 2025

In an effort to improve the imports inspection and clearance process, Uganda National Bureau of Standards (UNBS) informs all Importers and the general public that effective 23rd July 2025, UNBS switched to the advanced imports electronic portal (new e-Portal), a web-based system integrated with Asycuda World.

The new E-portal can be accessed via the UNBS website and Uganda Revenue Authority (URA's) Asycuda World or on <https://eportal.unbs.go.ug>

The UNBS Inspection and Clearance of imports regulation 2022, provides for MANDATORY Inspection and Clearance of all imported products covered by compulsory standards. After inspection, goods are issued with an Import Clearance Certificate (ICC) before exiting customs-controlled areas.

Note that all consignments accompanied with valid Certificate of Conformity (COC) and Certificate of Road Worthiness (CRW) during the post deployment period of the new E-portal system will be released unconditionally without any delays.

The new E-portal has been modified to enhance system efficiency, reliability and faster clearance through;

- Automatic generation of the Imports Inspection Clearance Certificate (ICC) once inspection is finalized.
- Enhanced transparency as importers are able to view issued fees and progress of their transactions on their dash board
- Management of PVoC exemption requests within the system through mobile application for client PVoC exemptions & Seizure handling.
- Automatic online submission and monitoring of Imports samples for laboratory testing
- Tracking of Turn Around Time (TAT) for both government (UNBS and URA) and importers to avoid unnecessary delays and reduce the cost of doing business.
- Enhanced Cyber security and Improved reporting and audit

Further details can be obtained from the UNBS Head Offices on Plot 2-12 By-Pass Link, Bweyogerere, or visit our website: www.unbs.go.ug. You can also contact us on Email: info@unbs.go.ug or Tel: 0417 333250



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